

## **Information about receiving an Emergency Food Box:**

1. You may receive up to 10 emergency food boxes each year (January - December).
2. Orders are taken between 10 am and noon and are to be picked up the same day at the church or agency you requested the food box from. Please arrive on time.
3. ID (photo identification) is required to pick up your box for each adult in the household included on your food box order.
4. These are Emergency Food Boxes so after your 10 boxes in this calendar year, you will be unable to order more until the new year.
5. Each food box contains at least 20 pounds of food per person. Our desire is to provide you with breakfast, lunch, and dinner for at least 3 days.
6. We are unable to pack "special requests." Our food is donated by this generous community, and lovingly prepared by a revolving volunteer workforce. If there is an item in the box you are unable to eat (e.g. peanuts) please share it with a neighbor in need.
7. We are able to pack up to 60 orders each day. The order time is between 10 am and noon, Monday through Friday. When we reach 60 orders for the day we close the ordering time even if it is before noon on that day. If you call after we have received 60 orders for the day, or after 12 pm noon (whichever comes first), you will not be able to receive a food box for that day. Please call earlier rather than later.
8. If you place an order but do not pick up your food box, you will be unable to receive further food boxes until you speak with staff at the Fairbanks Community Food Bank (725 26th Ave). We have too many families who need the food to risk sending out boxes that will go to waste.
9. The Food Bank is NOT open on weekends, but you can have a hot lunch at The Fairbanks Rescue Mission or Immaculate Conception Church.

### **Numbers for other agencies that can help you with casework:**

Love Inc.: 452-3876

Interior Alaska Center for Non-Violent Living: 452-2293

Public Assistance: 451-2850

Rescue Mission: 452-5343

Breadline: 456-8317

Vet Center: 456-4238